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**From:** Bimbashi, Erti (DPH)  
**Sent:** Wednesday, January 06, 2010 3:48 PM  
**To:** Hanchett, James (DPH)  
**Subject:** FW: 185 Stockbridge Amherst

James,

I am the DPH representative for the ongoing EOHHS wide VOIP project. We are asked to supply some information to EHS on 185 Stockbridge Rd. phone system.

Could you please let me know how many handsets and MBLs do you have in that site servicing the DPH users?

Thank you very much,

**Erti Bimbashi**  
DPH ITS Operations - IT Security Engineer  
P: 857-540-9585 | F 617-624-5588

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**From:** Sullivan, Donald (EHS)  
**Sent:** Thursday, December 31, 2009 3:23 PM  
**To:** Bimbashi, Erti (DPH)  
**Cc:** Thibault, Mark (DPH)  
**Subject:** 185 Stockbridge Amherst

Erti...

Do you know if the site utilizes direct inward dial to any desktop/user?

We have 185 Stockbridge Amherst as having 10-13 user phones serviced by 4 MBL's for the voice services.  
Does this information sound correct?

**Donald Sullivan**  
HHS Engineering Group  
399 Washington Street  
4 th Floor  
Boston, MA 02108

617-521-9322